

## REPAIR REQUEST FORM

Manufactured Exclusively by:  
Utility Tool Company, Inc.  
2900 Commerce Blvd.  
Birmingham, AL 35210  
Tel (205) 956-3710

Serial Number(s): \_\_\_\_\_

Repair Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

<b>DESCRIPTION</b>	What problem(s) are you experiencing? _____ _____ _____
	Does the problem occur every time equipment is used? <input type="radio"/> Yes <input type="radio"/> No
	When the equipment is not performing properly, how is it being used? (check all that apply) <input type="radio"/> Inductive <input type="radio"/> Direct Connect <input type="radio"/> Other (explain) _____ <input type="radio"/> High Frequency <input type="radio"/> Low Frequency _____
	What were you trying to locate? _____
	User's Name: _____ Phone: _____

Please send the equipment with the batteries being used when the problem was observed. Also, please return any cables, clamps or optional items that are being used with the equipment.

Company: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

<b>BILLING</b>	Address: _____ _____
	City: _____ State: _____ Zip: _____

<b>SHIP TO</b>	Company: _____ Attn: _____
	Address: _____ _____
	City: _____ State: _____ Zip: _____

<b>ADDITIONAL INSTRUCTIONS</b>	Additional Instructions: _____ _____
	When returning my unit, please <b>ADD</b> a new: <input type="radio"/> Carry Case <input type="radio"/> Connector Cable Set <input type="radio"/> Ground Rod <input type="radio"/> Extension Handle <input type="radio"/> Inductive Signal Clamp <input type="radio"/> Valve Box Finding Attachment (classic series only)

If the repair cost exceeds 50% of the price of new equipment, we will contact you for further instructions.

We do not issue RMA numbers. Pack your equipment so that no damage is incurred in shipment to us. Remember to include this form with the package.

**Send equipment to:** Pipehorn Repair Department  
2900 Commerce Blvd.  
Birmingham, AL 35210

**To check your entire system, watch this short video:**

